



Be part of our interconnection story.



DE-CIX (German Commercial Internet Exchange) is the world's leading Internet Exchange operator and since its inception it has had a decisive influence on shaping the guiding principles of the present and future Internet in various leading global bodies. At our locations in Europe, Africa, North America, the Middle East, and Asia, we work at the heart of the Internet. For almost 30 years, our interconnection services have contributed to the creation of new digital ecosystems worldwide and have prepared people, businesses, and organizations for the coming decades of digital evolution. The DE-CIX Internet Exchange in Frankfurt (Germany) is one of the largest in the world. For more information, please visit [www.de-cix.net](http://www.de-cix.net). We are now looking for a committed person for **Frankfurt**

## Senior Network Operations Engineer (w/m/d)

### Our Offer

You ensure stable and reliable IXP and global interconnection services and take over responsibility for the effective operation and maintenance of our optical, switching and routing platform. You will be mainly in charge for:

- Addressing network escalations, conducting troubleshooting, fault analysis and repairing as well as providing technical leadership during major incidents and strive quickly resolve complex network incidents
- Interfacing with existing relevant departments to ensure optimal service and network performance
- Improving current processes and workflows
- Designing and contributing to automation projects and developing tools to increase efficiency
- Influencing the strategies of peer teams ensuring that their strategic plans are in alignment with the technical direction of Network Operations strategy and architecture

What also awaits you is:

- An appreciative corporate culture and trustful teamwork with like-minded specialists,
- Great working conditions (extensive personnel development measures, an occupational pension scheme, weekly language courses, a job ticket, health promotion, support on children care, hybrid working model and lots more)
- Exciting and diverse challenges in an innovative and international environment, with occasional global,
- A crisis-resistant permanent contract with the world's market leader in its sector
- Great modern office space with good coffee and free beverages
- Extremely friendly and supportive colleagues

### This is important to us

- Solid experience in working in the networking industry on the engineering side, including several years in either a large IT shared services organization or telecom service provider environment.

- Strong understanding of hardware and transmission technologies (e.g., cabling, optical fiber, WAN, and transport, etc.) as well as and comprehension of the TCP/IP model and their usage principles
- You have expert level knowledge of Networking Protocols and Technologies (Ethernet, BGP, OSPF, Nokia HW, QoS etc.) and are familiar with Linux. Additionally, you are proficient in software development

Apply now

## Contact

If you seek new challenges in network communication, excel in teamwork and self-motivation, focus on lasting solutions, and have strong technical leadership and excellent English communication skills (German is a plus), we look forward to your full application, including salary expectations.

Please use the following link for your application or send it directly to [jutta.kroll@de-cix.net](mailto:jutta.kroll@de-cix.net)

DE-CIX takes the protection of your personal data very seriously and strictly adheres to the rules of data protection laws. For more information, please see our [data protection declaration](#).

